



NORTH CAROLINA DEPARTMENT OF
HEALTH AND HUMAN SERVICES
Division of Mental Health, Developmental
Disabilities and Substance Abuse Services

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

Kody H. Kinsley • Deputy Secretary for Behavioral Health & IDD

May 11, 2020

TEMPORARY ALTERNATIVE SERVICE DEFINITION MEMORANDUM: CASE SUPPORT.

Via Email

TO: LME/MCOs

FROM: Renee Rader, Assistant Director for Policy and Programs, DMHDDSAS
Matt Herr, Acting Assistant Director for System Performance, DMHDDSAS

Retroactive to March 10, 2020, and continuing through the period of Governor Cooper's declaration of a state of emergency due to the COVID-19 public health emergency, the attached temporary alternative service definition on Case Support is approved. This approval extends to all of North Carolina's LME/MCOs to utilize at their discretion and within available resources.

Attachment